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## Ulysses Tax Edition

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Carissa Parlato <clerk@ulysses.ny.us>

Dec 26, 2018 11:09 AM

Posted in group: **town-of-Ulysses**

Holiday Greetings!

Your 2019 Town & County Tax Bills were mailed out today, Wednesday, December 26, 2018.

If you would like to view it on-line they will be available at 1am on Thursday, Dec. 27 at <http://www.ulysses.ny.us/departments/dept-clerk/clerk-tax/>.

Payments will be accepted starting on Thursday, Dec. 27 by mail, in person, on-line (for a fee) at <http://www.ulysses.ny.us/departments/dept-clerk/clerk-tax/>, or left in the drop box at 10 Elm St., Trumansburg.

Please note that the office will be closed on Jan. 1, 2019. We will return to normal business hours (8am-4pm) on Tuesday, Jan. 2, 2019.

### HELPFUL TIPS FOR ON-TIME PAYMENTS:

\* Please include a phone number and e-mail with your payment. If there are any errors with your payment, we want to notify you as soon as possible to help you avoid late fees/penalties.

\* Make sure that the numeric and written totals match on your check. The bank will return checks where those lines do not match, and this may delay posting of your payment.

\* Don't wait until the last minute. Bad weather will not change a tax deadline (unless the town or county has officially declared a state of emergency).

\* Please note that as per state law, you are responsible for paying your bill even if you don't receive it.

### DEADLINE:

Pay your bill without a late penalty on or before January 31. Envelope postmarks of January 31 are accepted. See penalty schedule on your bill for payments after Jan. 31.

\*\*Beware: checks automated by your bank's bill payment program do not have postmarks on their envelopes. We must go by the date we receive the check in those cases.

### INSTALLMENTS:

If you would like to pay your bill in two installments, you MUST pay the first installment by January 31. Partial payments of other amounts cannot be accepted. THERE IS A 2.5% FEE FOR THIS OPTION. Please note that the second installment must be paid to the Tompkins County Finance Department sometime after April 2. They will send you a reminder notice.

### ON-LINE PAYMENTS:

You can pay your bill online at <http://www.ulysses.ny.us/departments/dept-clerk/clerk-tax/> with a credit card or e-check for a fee.

Fees for credit card use:

If your tax bill is less than \$64, the service fee is \$1.75

If your tax bill is greater than \$64, the service fee is 2.75%

Fees for e-check payments:

| <i>Tax Bill Amount</i> | <i>Service Fee</i>               |
|------------------------|----------------------------------|
| \$0.01-\$1,999.99      | \$2.50                           |
| \$2,000-\$3,999.99     | \$5.00                           |
| \$4,000-\$5,999.99     | \$7.50                           |
| \$6,000-\$7,999.99     | \$10.00                          |
| \$8,000-\$9,999.99     | \$12.50                          |
| Over \$10,000          | Increments of \$2.50 per \$2,000 |

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## FREQUENTLY-ASKED QUESTIONS (FAQ):

Q: I have an escrow account for taxes. Will my tax bill be automatically paid by my bank?

A: Some banks ask for tax bills directly from the Town and some don't; please contact your bank directly to confirm their policy.

Q. Why is my bill so high?

A. Generally this is due to a previously unpaid School or Village tax bill, or delinquent water bill. These charges will show up on your bill as "Delinquent water", "Relieved school" etc. If this is not the case, please contact our office and we will try to assist you further.

Q: Why is my assessment so high? Can I appeal it?

A: If you feel that your assessment is not reflective of fair market value, you have the right to ask for an informal review or to file a complaint with the County Board of Assessment Review. Contact Tompkins County Assessment at (607) 274-5517.

Q: Are there any tax exemptions for seniors or veterans?

A: Yes, seniors and veterans are eligible for certain exemptions, such as the STAR (School Tax Relief). Exemptions must be filed with the State of NY by March 1st to take effect the following year (the deadline for filing exemptions on 2018 taxes was March 1st, 2017). Please contact Tompkins County Assessment Office at 274-5517 for more details.

Q: What is the "solid waste fee" on my tax bill?

A: Tompkins County collects funds from residents to help cover the cost of its Recycling program, among other things. HERE is the breakdown of how waste fees are spent.

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Forward this message to anyone else that you think would be interested. We'd love to connect with more residents. To send questions or comments, or be removed from this list, please e-mail [clerk@ulysses.ny.us](mailto:clerk@ulysses.ny.us).

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Best,

[Carissa Parlato, CMC \(Certified Municipal Clerk\)](#)

Ulysses Town Clerk, Tax Collector, Records Manager, Notary Public

Office hours: 8am-4pm, M-F

(After hours by appt.)

10 Elm St.

Trumansburg NY 14886

P. (607)387-5767, ext. 221

[ulysses.ny.us](http://ulysses.ny.us)

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